

SOLUTIONS TO COMMON ISSUES FOR MULTIFAMILY PROPERTY MANAGERS

1 INCREASE ORGANICS/ RECYCLING COLLECTION PARTICIPATION

To increase participation, consider the following:

A EDUCATION & ENGAGEMENT

- The SacGreenTeam can provide speakers for interactive tenant presentations and Multifamily Recycling and Waste Services Guides are available for pick up in bulk. To request, email, CommercialWaste@SacCounty.gov.
- Make educational materials available to tenants and provide annual engagement (i.e., distribute brochures/pails/maps during yearly unit inspections).
- Ensure your property map clearly shows all collection container locations.

Go to SacGreenTeam.com, Multifamily page, "Resources" tab for template letters, sample language, translated brochures, signage, container symbols and other imagery.



B CONTAINER ACCESSIBILITY

Ensure organics, recycling, and garbage containers are accessible to tenants. There should be at least one organics and one recycling container present at each waste enclosure.

C PROVIDE KITCHEN PAILS FOR FOOD SCRAP COLLECTION

While supplies last, free 2-gallon kitchen pails (to collect food scraps and food-soiled paper) are available.

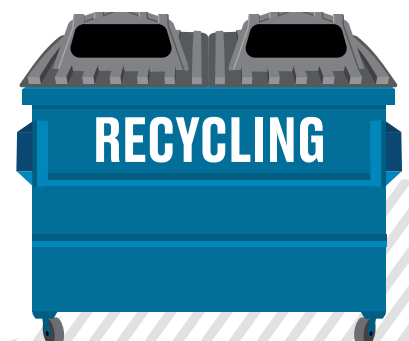


To arrange a pickup appointment, contact CommercialWaste@SacCounty.gov.

2 REDUCE CONTAINER CONTAMINATION

To address unacceptable items in containers, consider the following:

- Ask your waste hauler if they offer locked slotted lids for recycling containers to allow only recyclable materials in the slot (i.e., flattened cardboard, paper, and bottles).
- Have staff periodically check the recycling and organics containers to identify common contaminants. Send tenants educational notices for correct container use.
- Establish a waste collection enforcement policy.



3 PREVENT THEFT AND SCAVENGING

To prevent theft of the organics/recycling cart(s) and discourage recycling container scavenging, consider the following:

- Bolt/chain the organics/recycling cart(s) to the enclosure wall to prevent theft.
- Use security cameras to monitor the waste enclosures. Place signs on the outside of the enclosures to inform of a security system.
- Implement a lock/unlock system with the containers and/or enclosures.
 - Keep all containers/enclosures locked and provide a copy of the key(s) to tenants.
 - Keep the organics container(s) locked and attach a key to the container(s) during specific times. Keep copies of the key at the main office in case it is misplaced.
 - Have staff lock/unlock the waste containers at certain times of day, such as during service hours. If your containers automatically lock when the lid is closed, ensure tenants can access the containers when they are intended to be available.

Ask your waste hauler about your options to ensure your containers are secure. Ensure tenants are aware of the security system in place for your collection program.



4 PUT A STOP TO ILLEGAL DUMPING

Consider taking these proactive steps:

- Use signs to inform violators that illegal dumping is a crime and indicate if you have a security system.
- Use security cameras to monitor the waste enclosures and entrance(s) at your property.
- Keep your property maintained and well-lit to deter illegal dumping.
- Keep property gates and waste enclosure gates locked.
- Properly dispose of bulky items. Create specific bulky waste disposal days for a franchised hauler or licensed hauler to pick up items.
- Encourage the reporting of illegal dumping by using the 311 Connect app. Unreported illegal dumping results in more illegal dumping activity.

Learn more at illegaldumping.saccounty.gov.

